

*Drive business results by prioritizing investments  
in organization capability.*



## ***OGS Organization Capability***

High-impact guidance around which investments in organization capability have the greatest impact on financial, customer, employee, strategic and social responsibility results.



**Organization  
Guidance**  
SYSTEM

OGS distills decades of research and practical application into the development of proprietary tools and methodologies that our seasoned consultants use to guide you to organization capabilities that support business results that matter most.

*Which organization capabilities below would have the greatest business impact if you improved them?*

## OGS Organization Capability Guidance on Financial Impact

Organization Capabilities	Impact on Target Business Outcome: Financial
Strategic Clarity	High
Customer Centricity	High
Agility	High
Efficiency	High
Accountability	Moderate
Information	Moderate
Innovation	Moderate
Talent	Moderate - Low
Right Culture	Moderate - Low
Collaboration	Moderate - Low
Social Responsibility	Low
Leverage Technology	Low

OGS provides high-impact guidance based on your organization's unique needs so results will vary.

Responses from global companies showed strategic clarity, customer centricity, agility, and efficiency had the highest impact on financial business outcomes within the organization capability pathway.

***How will your insights guide your organization's strategies?***

### OGS in Action:

- 1 Complete OGS Organization Capability Assessment.** Assess the overall quality of your organization's current ability to develop capabilities.
- 2 Understand the Business Context.** RBL conducts brief interviews with your organization's leaders to gain deeper insight into the business and competitive environment and the organization's strategic direction.
- 3 Synthesize and Prioritize.** Partner with an RBL consultant to review the results, identify which organization capabilities will have the most impact, and make a plan to drive those initiatives.