

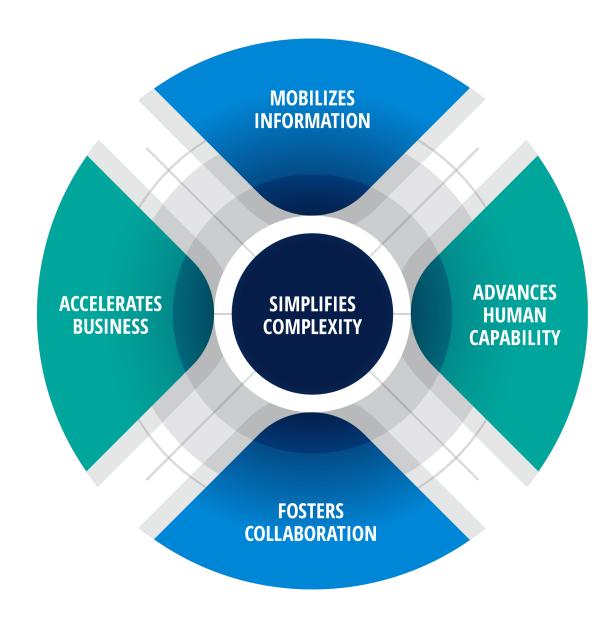
"In HR, we are in a unique position to impact our current financial performance and, more importantly, create capabilities that will grow our future value. This requires a strategic approach to value creation and a deeper understanding of our stakeholders."

**Dave Ulrich,**Co-Founder, The RBL Group



# **HRCS** 2021

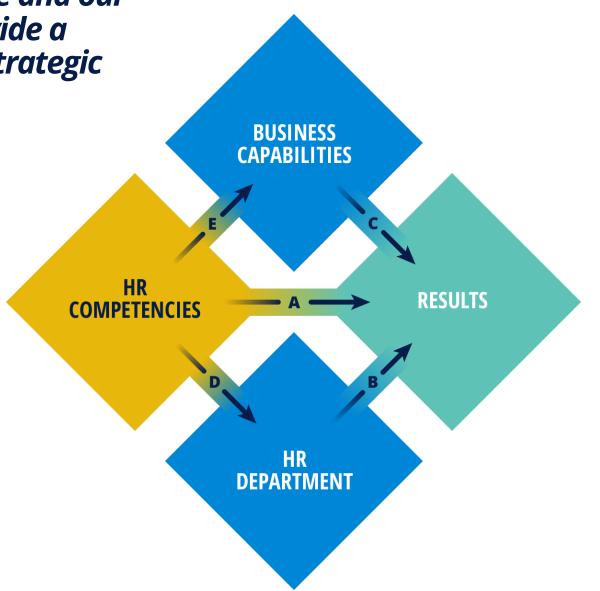
The Dave Ulrich HR Academy integrates the latest findings from the largest and most global study of HR competencies and functions.



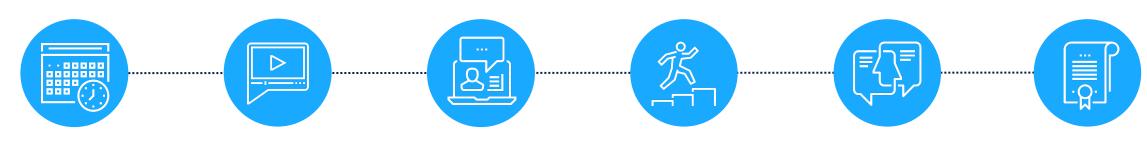
The Dave Ulrich HR Academy integrates the latest research on organization guidance and our global study of HR competencies to provide a world-class learning experience about Strategic HR Capabilities

- 1 Outside-in HR value creation & business context
- 2 Strategic outcomes of HR
- Competent HR departments and professionals

**HRCS** 2021



# Presented in a best-in-class guided learning format



#### **Flexible**

- Complete on your own time
- 5–10 minute "sprint' exercises

#### Instruction from Dave Ulrich

- Personalized videos from Dave Ulrich
- Other HR and industry experts

# Facilitated sessions

 Weekly consultantfacilitated live sessions

# Individual Development

- HRCS Competency Assessment
- Personal coaching available

#### **Collaborative**

Tap the collective genius within your HR and peer companies

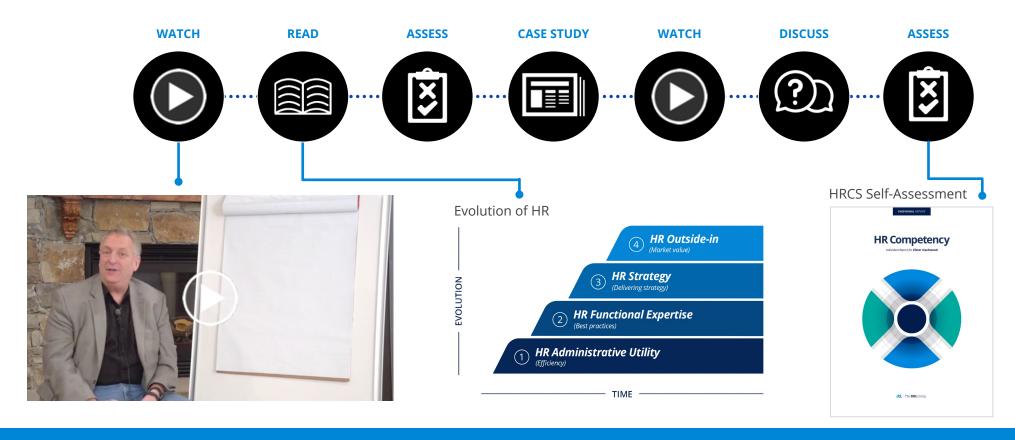
#### **Accredited**

Earn 24
 continuing
 education
 credits
 through HRCI
 and SHRM

The guided and paced nature of the Dave Ulrich HR Academy, as well as the weekly facilitated sessions, creates a learning environment with **extremely high engagement and completion rates** (80% or more), which dramatically increases impact.

### A day in an academy sprint

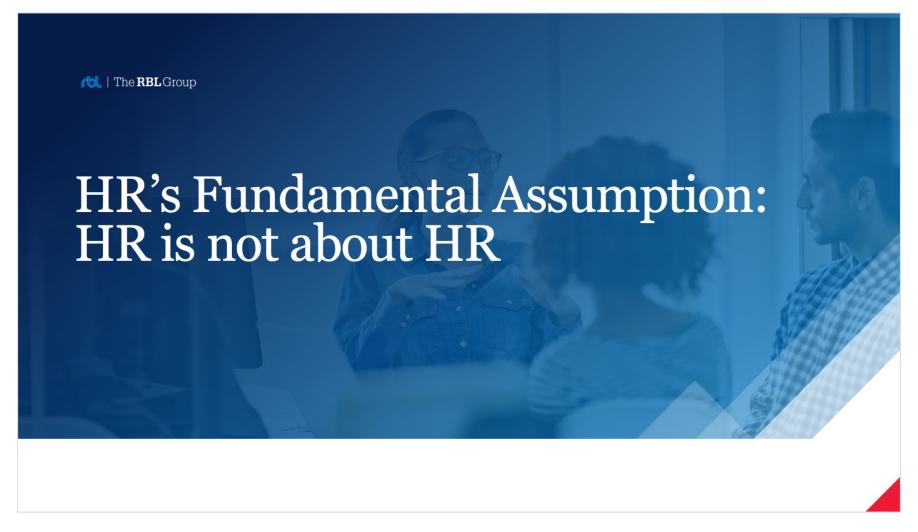
In two 60 minute modules per week – individuals will learn from experts that teach leading-edge ideas, show leaders how to use new tools on the job, and illustrate how to apply what they learn each day.



Less is more—minimum effective dose for people who have lots of other things to do.

## **Academy Content: HR's Fundamental Assumption**

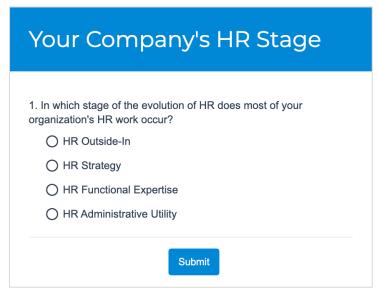
In each module, there are 3–5 videos from Dave Ulrich. The video below is from Module 1.

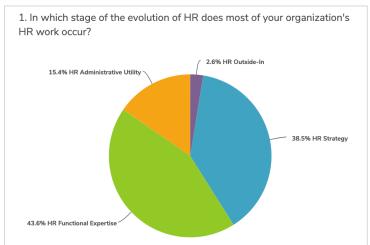


If this video is unable to play in PowerPoint, follow this link: <u>youtu.be/g7qmR6Vpq5o</u>.

### **Academy Content: Polls & Discussions**

In this series of activities, participants complete a poll and then have a discussion informed by the results of that poll.





#### **Discuss**

**Current state:** How do your business leaders view which stage of the HR evolution

are you in now?

**Strengths:** What are the strengths of your current HR department?

**Opportunities:** What are the biggest opportunities for us to move to the next stage?



**Tiffany B** Apr 12, 2021 2:42 pm



Several months prior to COVID, we restructured to begin our transition to a more strategic function in the organization. Our HR department is in a transition from Wave 2 to Wave 3 and our leaders recognize this as our current state, but they are eager for us to move to the next phase.

As a department, we excel at the administrative and best practices parts; we meet operations' demands and needs exactly where they are. As we further our transition to play a strategic role, we have an opportunity to (for lack of a better phrase) break old habits and settle in our comfort zone of functions we already do well.





#### Wendy M



C X

Apr 14, 2021 12:32 pm

**Tiffany** I relate closely to your post. For a good period of time, I was the only HR resource in the company. As we continue to add resources, we do so to ensure Waves 1 and 2 remain solid, which hopefully allows me to focus on Wave 3. I would say we are dabbling in Wave 3, but there is a significant push from leadership to get there quickly.

This transition requires that I pull away from my comfort zone - its terribly difficult to move on from those things you do well and enjoy.



### **Academy Content: Facilitated Sessions**

#### **Facilitated Sessions**

- Provide a space for RBL consultants and academy participants to discuss application specific to the participants' organization and situation.
- Include company-specific and mixed breakout sessions.
- Allow for networking opportunities.
- Include additional case studies.
- Held via Zoom and recorded for future reference or for those that can't attend.



This video is audio only to protect the identity of the participants.

If this video is unable to play in PowerPoint, follow this link: <a href="mailto:youtu.be/tqGcbansqMk">youtu.be/tqGcbansqMk</a>.

# Course Overview: 16 modules over 2 months, Week One

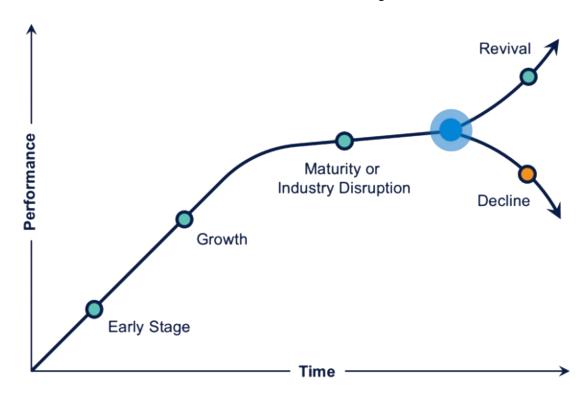
### HR from the Outside-In

HR Value Delivery & Trends

HR from the Outside-in with Digital Focus

Consultant-facilitated live session

#### **The Business Lifecycle**



### **Course Overview: Weeks 2–4**

#### **HR Outcomes**

3

Overview: Talent, Leadership, Capability 4

9 Tools for Talent

Consultantfacilitated live session

5

Reinvent and align your organization to target capabilities

6

Build the right culture to impact customer & employee experience



Consultantfacilitated live session

7

Increase agility and effect meaningful change 8

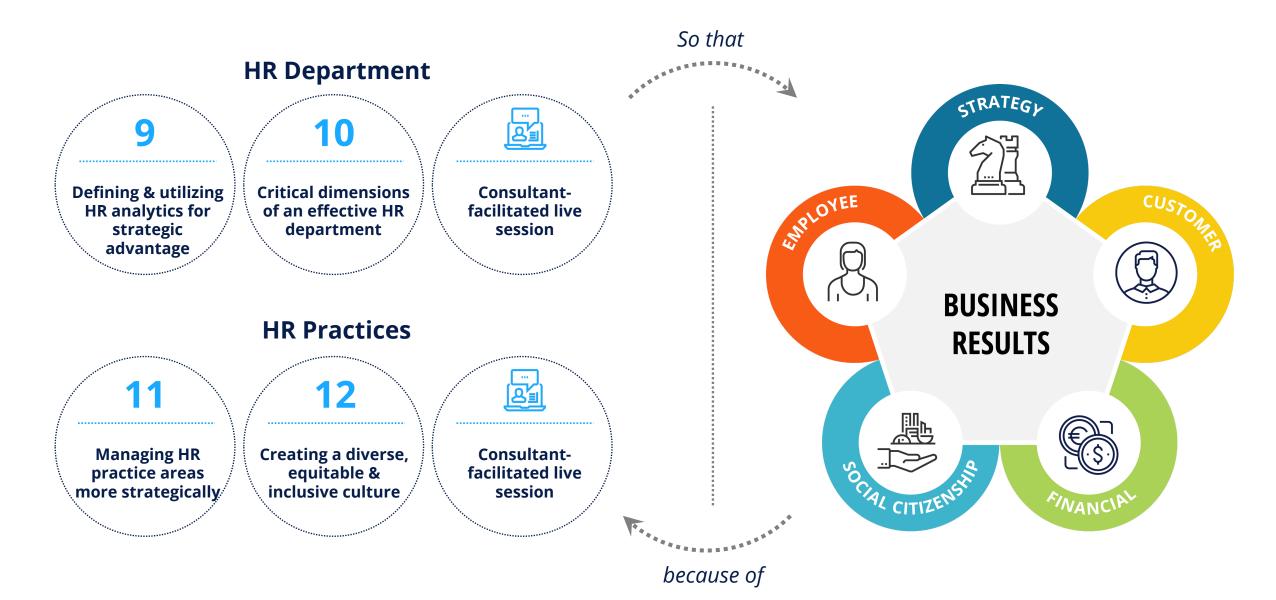
How HR drives a distinctive leadership brand



Consultantfacilitated live session



### **Course Overview: Weeks 5–6**



### **Course Overview: Weeks 7 and 8**

### **Strategic Competencies**

**13** 

HR Competencies:
Introduction &
Business
Acceleration

14

HR Competencies: Human Capability, Information & Collaboration



Consultantfacilitated live session

### **HR Agenda**

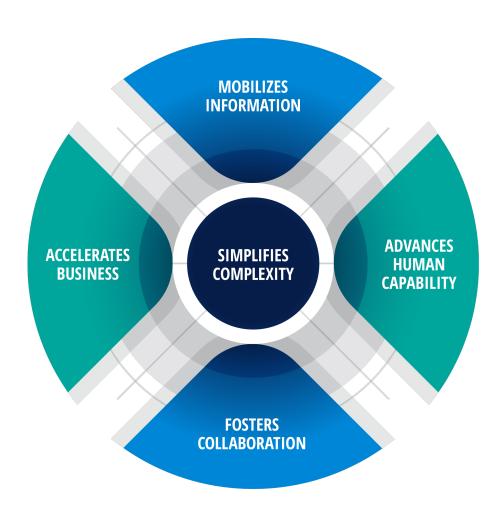
15

HR Competency: Simplifying Complexity 16

for HR competency development



Consultantfacilitated live session



### **Academy feedback from senior HR leaders**



## Value of the Dave Ulrich HR Academy

### **Key Benefits**

- Learn how to adopt an **outside-in approach** in your HR practice that drives business impact.
- Build a clear framework to respond to the changing business context.
- Identify target HR outcomes in organization, leadership, and talent required to **deliver** strategy and required capabilities.
- Increase success through the organization of your own **HR department and HR practice effectiveness**.
- Builds skills to co-create solutions with stakeholders through individual competencies.

### **Accreditation**





Coming soon





# Facilitated by Dave Ulrich and RBL Senior Experts



**Dave Ulrich** 

Ranked as the #1 management guru by Business Week, profiled by Fast Company as one of the world's top 10 creative people in business, and listed as a top 5 coach in Forbes, Dave Ulrich has a passion for ideas with impact. In his writing, teaching, and consulting, he continually seeks new ideas that tackle some of the world's thorniest and longest-standing challenges.



loe Hanson Program Leader

Joe is an experienced consultant recognized for partnering with HR and business teams in complex business turnarounds and successful organizational transitions. He has redesigned numerous HR and other functional organizations and has created comprehensive development programs aligned to new designs.



**Anne-Marie Law** Strategic Advisor

Anne-Marie is an Executive HR Leader with 25+ years of successful experience transforming diverse global organizations across geographies, industries, and cultures.

#### Contributing **Consultants**



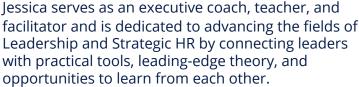
**Ernesto Uscher** 



Jessica Johnson

Ernesto has more than 30 years of experience working as a consultant and coach helping organizations, leaders and HR teams become highly effective in the global markets.

lessica serves as an executive coach, teacher, and facilitator and is dedicated to advancing the fields of Leadership and Strategic HR by connecting leaders with practical tools, leading-edge theory, and





**Allan Freed** 

Allan has worked with over 100 organizations on HR transformation, HR strategy development, HR executive education, and leadership development projects.



**Darryl Wee** 

Darryl is a dynamic communicator, a strategic thinker, and a change agent who is able to distill complex situations into executable action plans to align the organization to common goals.



### **Dave Ulrich & Norm Smallwood**

- Founded The RBL Group in 1999
- Global leaders in Strategic HR and Leadership
- Authored over 25 books and published hundreds of articles in leading magazines
- Recognized for their work in organization, leadership and HR by groups such as Thinkers 50, Harvard Business Review, HR Magazine, Leadership Excellence Magazine and more



### **Driving Business Results...**

Three Areas of Expertise

1

# Organization Strategy & Transformation

Organization is the unique set of critical capabilities that create distinctiveness and competitive advantage. They allow your company to deliver on its promises. Our systems-based approach helps identify and design the capabilities that drive your business and create high performance.

2

### **Strategic HR**

Through years of research and experience we know that HR leaders must think and behave consistent with the strategy of the business. By focusing HR practices on the capabilities that enable the strategy, your HR leaders become strategic partners and contribute to business growth.

3

### **Leadership & Talent**

Leaders matter, but leadership matters more. We help you build a leadership brand capability that increases customer, investor, and employee confidence that your leaders will deliver the right results, the right way, today and into the future.

### **Key RBL Thought Leadership**





### Delivering HR Transformation

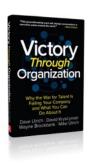
- Original thought leaders of transformation
- 4 phases: Why, So What, How do you do it, and Who does it?
- Outside-In: Focus on aligning with external stakeholder expectations for a compelling case for change



# **Upgrading HR Competencies Study**

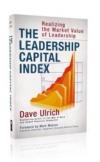
- 34 years of data
- > HRCS Round 8: (2021) over 28,000 global participants
- > 5 key competency domains
- Most comprehensive and rigorous empirical review of HR competencies and outcomes





#### Redefining Organization Capability

- Redefining organizations as bundles of capabilities
- Shaping an organization culture to match customer needs
- Building the innovative organization (market-oriented eco system or MOE)





### **Creating Leadership Value**

- Based on hundreds of interviews, 360s, and the compilation of leadership studies
- Core set of behaviors that every leader needs, cuts across industry, geography, and level of career
- Line leadership to customer brand and investor value

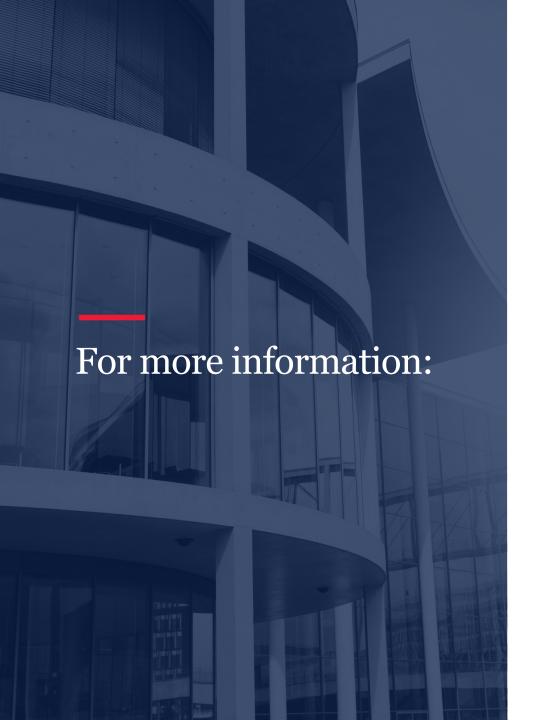


# HRCS Round 8 Competency Model: Domains and Sub-Domains

COMPETENCY DOMAIN	SUB-DOMAIN		
Accelerates Business	<ul> <li>Generates Competitive Insights</li> <li>Influences the Business</li> <li>Gets the Right Things Done</li> <li>Drives Agility</li> </ul>		
Advances Human Capability	<ul> <li>Elevates Talent</li> <li>Delivers HR Solutions</li> <li>Champions Diversity, Equity, and Inclusion</li> </ul>		
Simplifies Complexity	<ul><li>Thinks Critically</li><li>Harnesses Uncertainty</li></ul>		
Mobilizes Information	<ul><li>Leverages Information and Technology</li><li>Guides Social Agenda</li></ul>		
Fosters Collaboration	<ul><li>Manages Self</li><li>Builds Relationships</li></ul>		

### **Global RBL Clients**

Unilever	Pfizer	HERSHEY COMPANY	Goldman Sachs
CREDIT SUISSE	<b>Exelon</b> .	() BOEING	SAMSUNG
Chick-fil-&	Microsoft	<b>Marriott</b>	intel
قيعودية Saudi Aramco	Walgreens	(ge)	<b>W</b> HUAWEI
Coca Cola	<b>IKEA</b> ®	Kelloggis	DØLL



### **Adrian Phang**

**Senior Consultant** 

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